



09/14/12

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Complaint Form

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2012 OCT 10 PM 12:02

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Date: 10/8/2012

Complainant or Legal Representative Information:

* Required Fields

Name * Betsey O'Brien
Firm (if applicable) Local Resident
Mailing Address * 11151 Turtle Bay Court
City, State Zip * Tega Cay, SC 29708 Phone * 803-802-4484
E-mail * Betseyob@comporium.net

Name of Utility Involved in Complaint: * TCUD

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|--|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
| <input type="checkbox"/> Disconnection of Service | <input type="checkbox"/> Payment Arrangements | <input type="checkbox"/> Water Quality | <input type="checkbox"/> Line Extension Issue |
| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) Proposed Increase in Water Rates by Tega Cay Water Service (TCWS) are outrageous | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No Name of ORS Contact: _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

The docket number for this case is : 2012-177-WS

They pollute Lake Wiley due to their failure of maintenance.

Water quality is not very good.

They have had 3 increases over the past 6 years.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Do not allow this water increase!

STATE OF SOUTH CAROLINA)
COUNTY OF YORK)

VERIFICATION

I, Betsey O'Brien verify that I have read my complaint filed on 10/8/2012
Complainant's Name * Date *
and know the contents thereof, and that said contents are true. Betsey O'Brien
Complainant's Signature *

Internal Use Only

Processed By	Date
HE	



Complaint Form

Print

Date: 10/7/2012

Complainant or Legal Representative Information: * Required Fields

Name * Daniel O'Brien
Firm (if applicable) Home Owner
Mailing Address * 11151 Turtle Bay Court
City, State Zip * Tega Cay, SC 29708 Phone * 803-802-4484
E-mail * dbobrien@comporium.net

Name of Utility Involved in Complaint: * TCUD

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- | | | | |
|---|--|--|---|
| <input type="checkbox"/> Billing Error/Adjustments | <input type="checkbox"/> Deposits and Credit Establishment | <input type="checkbox"/> Wrong Rate | <input type="checkbox"/> Refusal to Connect Service |
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| <input type="checkbox"/> Service Issue | <input type="checkbox"/> Meter Issue | | |
| <input checked="" type="checkbox"/> Other (be specific) <u>Proposed Increase in Water Rates by Tega Cay Water Service (TCWS) are outrageous</u> | | | |

Have you contacted the Office of Regulatory Staff (ORS)? * ☐ Yes ☒ No **Name of ORS Contact:** _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

The docket number for this case is : 2012-177-WS

Water quality is not very good. They had increases not that long ago. For the past six years they have had three increases. They appear to take the increases and then do nothing to improve their service. They pollute Lake Wiley all the time.

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Do not allow this water increase!

STATE OF SOUTH CAROLINA) **VERIFICATION**

COUNTY OF YORK)

I, Daniel J O'Brien verify that I have read my complaint filed on 10/7/2012
Complainant's Name * Date *

and know the contents thereof, and that said contents are true.

Daniel J O'Brien
Complainant's Signature *

Internal Use Only

Processed By	Date
H.E.	